



Robinson Professors

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May 15, 2009

To Whom It May Concern:

This letter is in reference to Pearl Lin of Hualian Travel International Corporation, based in New Canaan, Connecticut. Pearl and her company specialize in travel to Asia, particularly China – a frequent destination of mine for both business and personal reasons. I have flown to China at least once a year for over twenty years, and I have relied on Hualian Travel for nearly all that time.

My business travel to China, as well as to Hong Kong and Taiwan, is primarily for the purposes of carrying out research and fieldwork, or attending academic conferences. Such travel is frequently conducted under serious financial and time constraints. Trips are sometimes taken with very short notice, and usually involve multi-city or multi-country itineraries. I am happy to say that Pearl Lin and Hualian Travel have taken care of all of my travel requirements with complete professionalism, no matter the circumstances or pressures. Flight costs are kept within budget and the routings are as requested. Pearl and her company are in clear and constant touch with me at each stage of a trip, from the initial planning to last-minute demands, and they make sure that I have the proper documentation. While the bureaucracy entailed in traveling to China can be daunting, nothing fazes Hualian Travel; in addition to my often hectic business travel, I have also been forced to make some unexpected personal trips to China with very little advance warning, but I have always received my visa in time.

In short, whatever the demands, whether reasonable or unreasonable, timely or sudden, Pearl has been a reliable and capable travel agent. I can enthusiastically recommend her and her company to anyone who needs to travel to China, whether for a simple pleasure trip or for a critical business undertaking.

Sincerely,

A handwritten signature in black ink that reads "Carma Hinton". The signature is written in a cursive style with a large, looped initial "C".

Carma Hinton

Clarence J. Robinson Professor of Visual Culture and Chinese Studies